DELTA DENTAL®

State of Wisconsin Dental Plan Administration

State of Wisconsin members who enrolled in a supplemental dental plan may have dual Delta Dental of Wisconsin (DDWI) coverage. DDWI is taking a pro-active measure to better serve our State enrollees and their dental care providers. To streamline claims submissions, we have built dual Delta Dental claim cloning for supplemental plan members in 2019. A claim will first process under the primary DDWI plan and then automatically create a second claim for the secondary (supplemental) plan.

In mid-January 2019, members enrolled in a supplemental dental plan will be checked for enrollment in other DDWI-administered plans. Member records will be linked to enable dual Delta Dental automated claims processing.

We ask for your help in a few ways:

1. As promptly as possible, please submit outstanding claims for services performed in 2018.
2. There are two supplemental dental plans offered through DDWI for State of Wisconsin members. One supplemental plan includes orthodontia benefits, the Delta Dental PPO Plus Premier™ – Select Plus Plan. If you have a pediatric patient with ortho in progress, and coverage under this plan, please submit a new claim to Delta Dental with the new supplemental plan ID number. All members enrolled in that plan start 2019 with the full orthodontic lifetime maximum available to them, even if ortho benefits have been paid in previous years when enrolled in other State of Wisconsin supplemental dental plans. For the complete list of ortho in progress instructions, please visit the dentist portal, **www.deltadentalwi.com/dentist**.
3. Always ask for your patient's dental plan ID card(s) to validate enrollment in plan(s). Members enrolled in both the Uniform Dental Benefit and a supplemental plan will have two ID cards.

Added detail about State supplemental plans and claims processing are available on the dentist portal, **www.deltadentalwi.com/dentist**. If you have questions regarding a patient's enrollment, we are happy to talk with you, **800-236-3712**.

Please reference the following regarding claims:

To submit claims electronically:
Use payer #39069

To submit claims by mail:
Delta Dental of Wisconsin
PO Box 828
Stevens Point, WI 54481

To reach Delta Dental by phone:
800-236-3712

www.deltadentalwi.com

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P.O. Box 828
Stevens Point, WI 54481

STATE OF WISCONSIN

Changes Coming for 2019

Delta Dental of Wisconsin will begin administering State of Wisconsin supplemental dental benefit plans effective **January 1, 2019**.

Claims processing information inside.