



To meet the National Committee on Quality Assurance (NCQA) standards and requirements set forth by the Centers for Medicare and Medicaid Services (CMS), Delta Dental of Wisconsin (DDWI) will implement the following changes when credentialing **new network providers**:

- Effective immediately, the Medicare Advantage network effective date will be the date DDWI's Credentialing Committee approves the Credentialing Application. DDWI will not make the provider's effective date retroactive for participation in this network.
- Once the provider's Credentialing Application has been approved, a notification will be sent to the office with the provider's effective date. If a provider treats a Medicare Advantage member prior to that date, the provider will be considered out of network and any claims submitted will be processed accordingly.
- DDWI will continue with our current process of retroactive effective date(s), when applicable, for Delta Dental Premier and/or Delta Dental PPO networks through the end of 2018.
- **New Policy – Effective January 1, 2019, DDWI will no longer make a provider's effective date(s) retroactive. The effective date will be the Credentialing Committee's approval date for Delta Dental Premier, Delta Dental PPO and/or Delta Dental Medicare Advantage network participation. Please allow ample time as DDWI will require 45 days to complete the credentialing process to ensure the provider is active in our system as a network provider.**